

Introduction

Hubert Hell

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Hubert has close to 30 years of experience in project environments, almost always within the Banking and Financial Services environment. His solid banking background, especially from a card and payments perspective, enables him to quickly understand the customer's needs and from that deliver tailored support. One key competency is his ability to "speak the language" of Business as well as IT units, and explain topics in easy to understand terms to all parties involved.

Depending on customer demand, his project roles vary between Business Analyst, Application Manager or Project Manager.

Professional Education and Certification

- Banking & Finance Professional
- Certified PMP (Project Management Professional, since 2005)
- Qualified Integrator and Reseller (QIR) of the Payment Card Industry Security Standards Council (PCI SSC)

Industries

- Strong background in Banking & Finance
- Projects also in Pharmaceuticals, Lottery, Car Leasing and Vehicle Fleet Management

Functional Business Topics

- Credit Cards, Debit Cards
 - at Issuer
 - at Merchant
- BACS, SEPA
- (Anti) Money Laundering
- Deposits Business
- Loans Business
- Car Leasing and Vehicle Fleet Management

Business Functions

- Business Analyst
- Requirements Engineer
- Application Manager
- Project Manager
- Project Management Office

Recent History

- since 10/2014: CPM Hubert Hell GmbH Senior Consultant
- 11/2006 – 09/2014: Barclaycard Business Analyst and Project Manager
- 01/2005 – 10/2006: Hubert Hell Consulting Senior Consultant
- 01/2000 – 12/2004: GFI Informatique Senior Consultant

If details of individual projects are required, a full profile can be made available.

Experience / Projects (extract only)

Lotto / Lottery Company in the UK

Application Manager

Responsible for all IT-related topics at this start-up (Merchant). Included business requirements definition and review, management of external service providers, quality assurance, full testing responsibility, release management and first level support.

Barclaycard (Germany), Barclays Bank PLC

Business Analyst, Project Manager

Various projects at this issuer, mostly card related (credit and debit card). Scope included smaller regulatory projects (Visa and Mastercard scheme updates), introduction of chips on all cards, process and system improvements.

Bankverlag GmbH

Support for Program Manager

Large project to update the debit and credit card chips' operating system to enhanced cryptographic standards. Managed team of cryptography experts, set up time plan, communication plan and risk management.

Deutsche Bank AG

Business Analyst

Two major European-wide projects to dramatically improve the internal payment flow for business customers.

If details of all projects are required, a full profile can be made available.

Contact Hubert at h.hell@cpmhh.com